



Court Bookings & Stadium Users Policy

Priority for court bookings is generally given to Waikato Badminton Association (WBA) programs and events. In a situation where any program and event exceeds the time for which the courts are booked, the cost of the bookings which are over-run due to these programs and events will be reimbursed in full to the account holder concerned. The below policy must be observed at all times by users when booking courts and using the Eastlink Badminton Stadium. Users are any player, coach, spectator or visitor entering the facility. Failure to comply with these regulations may result in a court hire penalty of \$100 per offence, suspension or cancellation of membership. The WBA Office reserves the right to decline, amend or cancel any court bookings and / or deny access to the stadium where there are breaches of the below policy. Should bookings require alteration, please contact the WBA Office at least 24 hours prior to the beginning of the court booking(s) – only requests received during office hours can be processed. Any disputes arising from this policy will be dealt with in accordance with the WBA Constitution.

Court Bookings Policy

1) Fixed Club Accounts:

- a. Two club days per week may be identified
- b. The maximum amount of courts that can be booked by a Fixed Club is to be approved by the WBA Office and will depend on:
 - i. The day(s) the booking is requested for
 - ii. The time the booking is requested for
 - iii. Availability of courts
- c. Bookings must be consistent in terms of:
 - i. The number of courts used each week (approval is required from the WBA Office)
 - ii. The times courts are booked for (approval is required from the WBA Office)
- d. Courts and times booked must be consecutive, no gaps are permitted (e.g. if 3 courts are booked then they must be next to each other and periods booked must be consecutive)
- e. Fixed Club bookings should not be adjusted without the approval of the WBA office
- f. Fixed Clubs may book courts online under their club account(s) on the days and times as approved by the WBA Office. Use of the club account(s) for bookings other than the approved bookings is NOT permitted unless prior approval has been given by the WBA Office
- g. If on the day(s) of a regular club booking, there is a need for additional courts, then Clubs may use their club account to book extra courts if they are available. This should be done upon arrival at the stadium and not prior to their booking time
- h. Fixed Clubs can book their courts up to 12 months ahead by requesting the office to do so
- i. Court hire must be paid each month by the 20th as per the invoice/statement received from the WBA Office
- j. Any damage caused to the stadium by (members and/or guests of) the club will be the responsibility of the club and must be reported to the WBA Office as soon as possible

2) Flexi Club and Corporate Group Accounts:

- a. No limit to the number of days that can be booked
- b. Court bookings do not have to be approved by the WBA Office
- c. Courts and times booked must be consecutive, no gaps are permitted (e.g. if 3 courts are booked then they must be next to each other and periods booked must be consecutive) unless consecutive courts are not available, then any courts may be booked.
- d. Bookings may be altered at least 24 hours prior to beginning of the court booking(s) by contacting the office on 07 856 3049 or emailing office@waikatobadminton.co.nz. Only requests received during office hours can be processed.
- e. Flexi Clubs can book their courts online up to 60 days in advance
- f. Court hire must be paid each month on the 20th as per the invoice/statement received from the WBA Office
- g. Any damage caused to the stadium by (members and/or guests of) the club will be the responsibility of the club and must be reported to the WBA Office as soon as possible

3) Personal Stadium Accounts (Affiliated Club / Casual / Drop-In / Student / Senior Citizen)

- a. All stadium users must register for Pay2Play personal stadium account and be accurately named in each booking prior to their booking time
- b. Court bookings are available for booking 24/7 (where courts are available) via “Pay2Play” (www.pay2play.co.nz) and selecting Waikato Badminton as the venue. Exception: Student bookings are not available during peak time being 4pm-9pm Monday-Friday
- c. Courts may be pre-booked and pre-paid online for any day and time depending on availability (up to 60 days in advance)
- d. The account holder MUST be present in the stadium at all times when his/her account is being used for a court booking
- e. Under this policy, the account holder is responsible for all guests and their actions
- f. Multi Court bookings are NOT permitted unless requested and approved by the WBA Office
- g. Multi Court bookings for stadium members will only be approved if court bookings requested are for outside of peak-time being Monday to Friday 4pm-9pm
- h. Any damage caused to the stadium by members and/or their guests will be the responsibility of the account holder and must be reported to the WBA Office as soon as possible
- i. Student / Senior Citizen memberships are only available for users with a valid student ID / Gold Card ID respectively at the time of requesting an account

4) School & Community Group Accounts

- a. Schools and/or Community groups may book using the online booking system if they have a current account set up with www.pay2play.co.nz. Alternatively, bookings may be requested by contacting the office on 07 856 3049 or by emailing office@waikatobadminton.co.nz.
- b. Court bookings are allowed any day/time except for peak-times being 4pm-9pm Monday to Friday
- c. No limit to the number of courts that can be booked
- d. Schools and Community Groups are invoiced by the WBA Office upon conclusion of their booking or every month depending on usage of their Pay2Play court hire account
- e. Any damage caused to the stadium by (students of) the schools or (members of) the community groups will be the responsibility of the school / community group and must be reported to the WBA Office as soon as possible

Stadium Users Policy

Any incidents and/or identified hazards should be reported immediately or soon as possible to the WBA Office during office hours or by phoning 07 856 3049 or by emailing office@waikatobadminton.co.nz

1) Health & Safety

The Waikato Badminton Association Inc. and the Eastlink Badminton Society Inc. are committed to providing a safe and enjoyable facility to all its users. It is the responsibility of all users to participate at their own risk, and follow the below guidelines to ensure safe usage of the facility. All users need to ensure they are familiar with the Emergency Evacuation procedures as displayed around the stadium and on our website www.waikatobadminton.co.nz

a) To comply with COVID-19 safety measures, ALL stadium users must be registered with a Pay2Play account with a current and verified My Vaccine Pass

- I. Users must have a Pay2Play account with a current and verified My Vaccine Pass, and be accurately named in each booking prior to their booking time
- II. Users must sign into the NZ COVID Tracer App at the facility onsite using their smartphone device, OR manually via a form at the computer kiosk
- III. For bookings after/outside of office hours, the Users' doorcode can be used to access the stadium. This doorcode is provided at the time of Pay2Play account registration.

b) Use appropriate equipment to reduce and manage the risk of injury

- I. Appropriate footwear to be used being clean and Non-Marking Indoor Court shoes
- II. Only approved Badminton shuttlecocks to be used inside the stadium. Balls or any other flying objects may not be used at any time
- III. Wear comfortable clothing which does not restrict the movements required when playing Badminton as this may result in injuries
- IV. For use of the stadium outside business hours ensure you have suitable first aid equipment and a mobile phone in case of injury and/or emergencies

c) Keep the courts clear from any obstacles which may interfere with play

- I. Remove shuttlecocks from the court area if not in use
- II. Keep the immediate area surrounding the court(s) clear to allow for sufficient "run-off" space
- III. Avoid having any other equipment on the court(s) other than racquets and shuttles
- IV. Ensure that other people present in the stadium keep clear of the playing area
- V. Keep an extra eye on young children and make sure they are aware of the dangers when coming too close to the playing area or emergency exit doors

d) Ensure the playing surface is clean and dry

- I. All users to check the playing surface before playing to ensure it is free from condensation caused by severe rain and/or humidity outside which can cause the playing surface inside the stadium to become slippery
- II. All users to check that the playing surface is free from spilled water and/or perspiration caused by previous users
- III. All users to check that excess dust is removed by using the dry mops available
- IV. If after checking the courts and removing any substances the playing surface still feels slippery then play should be cancelled or suspended until the surface has been checked by WBA staff

2) Court & Stadium User Etiquette

The following rules and guidelines are to be followed by stadium users for the enjoyment of all:

- a) Play on unlit courts is **NOT** permitted under any circumstances
- b) Players/Clubs may **NOT** play on courts booked by other users unless permission has been given by the person that booked the court(s)
- c) The account holder **MUST** be present in the stadium at all times when his/her account is being used for a court booking
- d) Use **CLEAN & NON-MARKING** shoes **ONLY** to avoid dirt coming into the stadium and courts being damaged
- e) Players must vacate the court area as soon as the booking has finished
- f) No food is to be consumed on the court (use dedicated seating or upstairs mezzanine flooring)
- g) Used courts to be swept using the available dry mops so that the next users can enjoy a clean court
- h) Respect other users by:
 - I. Wearing appropriate clothing (shirts should not be removed while playing)
 - II. Using appropriate language
 - III. Not causing unnecessary loud noise
- i) Respect our stadium by:
 - I. Sweeping the court area and underneath umpire seats after use and putting dust collected by the dry mops in the rubbish bins using the brush and pan provided
 - II. Cleaning up after yourself
 - III. Putting rubbish in the bins provided
 - IV. Not abusing or causing damage to equipment provided by Waikato Badminton

3) Stadium Security

- a) Users should **NOT** keep the front door or any emergency exit doors open
- b) Upon exiting the stadium, ensure the front door is closed
- c) Emergency exit doors are alarmed. Emergency doors are **NOT** to be used unless there is an emergency which requires immediate evacuation
- d) Stadium users who use the emergency exit doors when there is no emergency will be fined \$100